FREQUENTLY ASKED QUESTIONS (FAQs)

#### MEMBER REFERRAL PROGRAM - FOR TISA MEMBERS

#### 1. Tell me more about this Member Referral Program.

TISA's Member Referral Program is aimed at recruiting new members for TISA through our current members. We want to encourage & motivate our current TISA members to recommend family members, friends, colleagues, businesses, or organizations to join TISA so that they too can enjoy the benefits of being a TISA member. In return for their referrals, TISA members will be offered a reward incentive.

#### 2. How does this Member Referral Program work?

When you refer someone to join TISA and they are become a member, TISA will reward you with K10 for this successful referral.

### 3. What does a successful referral look like?

A successful referral is when the new member's application is approved and salary deduction has commenced.

### 4. How much will I be rewarded for a successful referral?

K10 per successful referral. The more successful referrals, the more money you make.

## 5. Which account will this incentive be deposited into?

The incentive of K10 will be deposited into your S10 account.

## 6. Will I be notified when this incentive is deposited?

You will not be notified directly but a narration will be on your statement to indicate that you have received the incentive. It will be shown on your \$10 account statement.

# 7. Can I withdraw or access this incentive once its deposited into my \$10 account?

Yes, you can withdraw this incentive through your YumiCard.

## 8. Who is eligible to participate in this program?

All current TISA members.

9. I am not a member, but I want to refer people to become TISA members. Will I be eligible for the incentive?

No. Only current TISA members are eligible.

10. I am no longer a contributing member of TISA, but I still have an existing account with TISA. Will I be eligible?

As long as your \$10 account with TISA is active, you are eligible.

## 11. If I have any more questions, who do I speak to?

You can talk to our Contact Center team: Call: 1668 | Email: Contact.Center@tisa.com.pg | Facebook: Send us a message | Branch: Talk to any of our staff at your nearest TISA Branch.



# **TEACHERS SAVINGS & LOAN SOCIETY LIMITED**

www.tisa.com.pg Contact.Center@tisa.com.pg Head Office: PO Box 319, Waigani, NCD Ph: 300 2345 | 7998 7200

MEMBERSHIP APPLICATION FORM						
Referral by:	Member Name:		OFFICE USE	ONLY:	New Membe	rship No
	Membership No: DD / MM / YY Sign:		Branch:		Referral Ref N	Number
ACCOUNT AP						
Account Type: Once you apply	y for a General Savings Account, you are eligible to have a	iccess to a YumiAcco	ount and YumiCard. Th	nese options have been	۱ pre-checked f	or you below
General S	avings (S1) 🖌 Yumi A	Account (S10)	🖌 Yumi Card	d		
PERSONAL D	ETAILS					
Title:	Mr Mrs Miss	Other				
Given Name(s)		ddle Name:		Surname:		
Marital Status:			e-Facto	Widow/Widower		]
Date of Birth:		Gender			Number of Ch	
Place of Birth:				]'		
Mobile Numbe	Jr.	Nationa	inty.			
RESIDENTIAL						
Accomodation						
Own Prop		modation	Settlement Accome	odation Sha	ared Family Acc	comodation
Residential Add	dress: ( Mandatory - must not be a Postal Box address)					
City/Town	Sub	ourb			Section	Allotment
District	Prov	vince				
Employment D	etails					
	Employment Part Time Employment	St	udent	Self Employed		
lf you are empl	oyed, please provide the following information					
Employer Name	2:			Occupation:		
Employer Addr	ess		]	Employee Number:		<del></del>
Work Phone#:		Date Commenced B	imployment	Expected Ave	erage Salary:	
Work Email		Length of Employn	nent Service		ation Number (	 TIN)
ELECTRONIC	SERVICES					
SMS Banl	king Internet Banking					
BENEFICIARIE	S					
In the event of my death, all funds held in credit by TISA should be paid to thus/these individual(s):						
	Beneficiary Name	Re	lationship	Beneficia	ry DOB	Percentage %
		<b>_</b>		/	/	%
		<u> </u>		/	/	%
		1		/	/	70

Note: Total percentage must add up to 100%. (Fill same form if require more space)

#### CUSTOMER(S) SIGNATURE(S) AND DECLARATION

I agree:

- that documents presented for identification purposes may be verified by the Society with an appropriate authority;
- to be bound by the terms and conditions which apply from time to time to this account opened by me with the Society;
- if card access has been requested, to be bound by the Conditions of Use governing the use of the card;
- the Society may charge to this or any other account(s) I may conduct with the Society or recover from me any Society fees, government charges, taxes or duties imposed on transactions on/or which relate to my account(s); and
- to check my account statements and notify the Society of any errors or unusual transactions within 3 months of receiving each account statement.

I acknowledge that I have received a copy of the relevant Terms and Conditions that apply to this account.

I certify that all information written on this form by me to be true and correct.

Signature:		Date:	/	/						
BRANCH USE ONLY										
Politically Exposed Person (PEP):	Yes No									
	N	Name		Name		Sig	nature		Date	
Data Input by EDP:						/	/			
Data Input by EDP: Verified by SMSC:						/	/			

# **IDENTIFICATION CHECKLIST**

Member must provide below identification combinations in order to be eligible for account opening.

- a) Two (2) Category "A" ID's
- b) One (1) Category "A" and Category "B" ID's
- c) Combination of Category "B" ID's

#### **CATEGORY A**

Tick type	of	document(s	) providea
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	Passport Driver's License Government Identification Card (NID) Employment Identification Card	Superannuation Identification Card PNG Work Permit Student Identification Card
CATE	EGORY B	
Tick i	type of document(s) provided	
	Certificate of Baptism	Government Health / Clinic Card
	Citizenship Certificate	Education Institutional Certificates
	Birth Certificate	Firearm License
	Employment Confirmation Letter	Current Employment Payslip
	License or Permit issued by a commodity board or	Records of a bank (including bank debit or credit card or statement for
	Association (e.g. Cocoa permit, Gold License etc)	an account or term deposit certificate)
	License of Permit issued by Governmentof PNG	Mortgage or other security documents over the customer's property
	Superannuation Statement	

#### Once you have completed this form, you can either:

- email this form together with your 3 requirement IDs to voluntary@tisa.com.pg
- or drop them off at your nearest TISA Branch.

For more information: Call 1668 | Email: Contact.Center@tisa.com.pg